



CERTIFICATE



This is to certify that

ECS Federal, LLC

2750 Prosperity Ave
Suite 600
Fairfax, VA 22031
United States of America

has implemented and maintains a
service management system.

Scope:

The IT Service Management System of ECS located in Fairfax, VA for the provision of IT services to ECS end-users. The IT services provided are: enterprise application management, telephony, desktop support, and network management.

Through an audit, documented in a report, it was verified that the management system fulfills the requirements of the following standard:

ISO / IEC 20000-1 : 2011

Certificate registration no.	10011248 SMS11
Date of original certification	2012-05-29
Date of revision	2015-08-06
Date of certification	2015-05-29
Valid until	2018-05-28



DQS Inc.

Ganesh Rao
Managing Director

Accredited Body: DQS Inc., 1130 West Lake Cook Road, Suite 340, Buffalo Grove, IL 60089 USA

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